

## Corporate Year-end Performance & Financial Report 2008/09

### Extract Relating to Performance Issues Surrounding Graffiti & Litter

Overall 50% of National Performance indicators improved on 2007/08, with 42% hitting or exceeding their 2008/09 target. Of the 2 LAA targets Neighbourhood Services are responsible for, only 1 had a target set for 2008/09 (NI 191 - household waste collected) and this has been achieved.

The key performance headline relating to Graffiti & Litter is:

*NI195a-c: Street litter & detritus levels - although the council has made good improvements in street cleanliness over the past 4 years, survey results for 2008/09 show a slight decline in performance on 2007/08 (see table below). Graffiti in York also increased on 2007/08 levels, with a peak of incidents taking place in the summer of 2008. Neighbourhood Services did track performance through the street cleanliness surveys throughout 2008/09 and forecasted the decline in performance in the third quarter report. However, York's out-turn figures in 2007/08 of 8% (litter) and 9% (detritus) were the best results since the surveys were started in 2005, and despite the 2008/09 increase, performance is still much better than 2005 - demonstrating that York is a much cleaner city than in previous years. York's comparative performance for these indicators is still below average compared to other authorities, however there is major doubt as to whether street cleanliness surveys are being carried out in a consistent way across the country. CYC performs comparatively well in street cleanliness based on Encams/Defra figures.*

Indicator	2005/06	2007/08	2008/09	2008/09 target
NI 195a: Street cleanliness (levels of litter)	22.5% *	8%	8.9%	8%
<b>NI 195b: levels of detritus</b>		<b>9%</b>	<b>11%</b>	<b>8%</b>
<b>NI 195c: levels of graffiti</b>	<b>7.8% *</b>	<b>2%</b>	<b>4.7%</b>	<b>2%</b>
NI 195d: levels of fly posting	N/A	0.3%	1.1%	0%
NI 196: dealing with fly tipping	N/A	2 (effective)	3 (not effective)	2 (effective)

\* based on BVPI 199 results (BVPI 199a reported litter and detritus together).